
Booking Confirmation

28 September 2020

Dear Jeannette,

We are delighted you have booked to stay with us at the Retreat. We are sure you will enjoy your stay with us and we will do everything possible to make your visit a memorable one.

If you are arriving after 3pm please contact us on the day of arrival to make arrangements for a late check in.

Room Service: Rooms will not be serviced during your stay.

The booking details we currently hold are as follows:

Package: Room Only - No breakfast included

1 x Superior Room for 1 night, for 2 adults

Arriving Saturday 14 November 2020 - Checkin from 2 pm

Departing Sunday 15 November 2020 - Checkout by 10 am

Total rate \$ 160.00

Balance \$ 160.00 + 1.3% card surcharge, payable on morning of arrival.

Your booking number is 132926

Please quote this number in any correspondence.

If you have any queries please do not hesitate to contact me.

Kind regards,

Jacqui Watkins

Reservations

Terms and conditions:

- 1.A \$100 deposit per room is non-refundable on any cancelled bookings. If choosing this option, we recommend you consider travel insurance.
- 2.If the tariff is paid in full on booking, it is totally refundable for bookings cancelled 72 hours prior to your arrival date. Bookings cancelled within 72 hours of arrival date will incur a \$100 cancellation fee per room.
- 3.Any extra charges incurred during your stay must be paid on check out. Any charges not billed at the time of departure will be charged to the credit card used to guarantee payment of your account.
- 4.A further charge will be made for additional persons using the room(s) booked.
- 5.You are liable for the cost of any loss or damage to the room or equipment therein during your stay.
- 6.The Retreat will take all necessary care but accepts no responsibility for loss or damage to guests' property prior to, during or after their stay/event.
- 7.The Retreat will take all necessary care to meet special requests such as specific rooms and bedding configuration, but it cannot guarantee that these will be met.

The Retreat at Wisemans
5564 Old Northern Road, Wisemans Ferry NSW 2775
Phone: 02 45 66 44 22
Email: retreat@wisemans.com.au

www.wisemans.com.au